

Thank You for Choosing...



This Package Includes...

Inside your InteractX package you will find the necessary items to install and license an InteractX system. This package includes the following items:

Software Installation CD – Offers you the ability to install the desired InteractX system:

Development

Installs the Designer, Runtime and Project Management software. Provides the ability to create, edit, and run HMI applications. It also includes a Project Management Tool to backup/restore projects and to automatically transfer program and application files to Runtime Only systems.

Runtime Only

Installs Runtime and Project Deployment software. Provides the ability to run, backup/restore and accept transfers of HMI applications.

Project Management Only

Installs Project Deployment software. Provides the ability to backup/restore projects and to transfer program and application files to Runtime Only systems.

Getting Started Guide – A printed user manual that is designed to get you started with InteractX in a short period of time. This guide discusses the basic features, system requirements, licensing and some of the time saving techniques of InteractX.

Product Code - A unique alphanumeric code placed on your Warranty/License agreement used to license each InteractX system. This code is issued by CTC based on the options you have purchased. You will need this code to complete the licensing and registration process of your InteractX system.

How To License InteractX

Your InteractX installation must be registered to receive an InteractX Enable Code. There are two ways to obtain your InteractX License Enable Code:

InteractX Online Registration Wizard

Allows you to enter your registration and Product Code information via the web 24 hours a day, seven days a week. Once you have completed the registration process, you will immediately receive your enable code via email. The wizard may be accessed via the InteractX License Manager 'Get License Online...' option or via a web by pointing your browser to www.ctcusa.com/registerinteractX

InteractX Offline Registration Form

Allows you to fax or email your registration and Product Code information to have an Enable Code issued. Once the form has been completed, the registration information can be sent to your InteractX distributor, or CTC Parker Automation. Once the information has been received, you will be emailed your Enable Code within two standard business days.

Fax: 513-831-5042
Email: emn_sales_ctc@parker.com

How To Contact CTC

CTC welcomes your thoughts and suggestions on our products and services. You can contact CTC by telephone, email, or fax. You can also visit CTC on the World Wide Web to learn the latest about CTC hardware, software, and customer support services.

Telephone: 513-831-2340
Technical Support: 513-248-1714
Fax: 513-831-5042
E-mail CTC Sales: emn_sales_ctc@parker.com
E-mail CTC Support: emn_support_ctc@parker.com
E-mail CTC Training: emn_training_ctc@parker.com
World Wide Web: <http://www.ctcusa.com>
FTP Site: <ftp://www.ctcusa.com>

Customer Technical Support

Our Customer Technical Support department works with our distribution channel to provide the most thorough, knowledgeable, and consistent customer service possible. We encourage you to work with your local distributor to solve your application needs. On the occasion you need additional assistance, CTC's Support Team offers complimentary technical support for any customer. You can contact the CTC Customer Technical Support department by phone at 513-248-1714 (after hours call back available for emergency service only) or by email at emn_support_ctc@parker.com.

Training For CTC Products

CTC offers training on all our products in our state-of-the-art training center or at your site. You can learn how to write custom interfaces, develop specialized applications, and implement your complete machine control application. You can contact the Training Coordinator by phone at 1-800-233-3329 or by email at emn_training_ctc@parker.com.

CTC Professional Consulting Services

CTC offers consulting services through our Professional Consulting Services (PCS) group. Our PCS group can build your application from the ground up by writing custom communication drivers or designing special modules to perform functions unique to your application. Our team of specialists is flexible so they can create a project development schedule that meets your needs. You can contact the PCS Coordinator by phone at 1-800-233-3329.